2006 Annual Conference

20th Anniversary Celebration: Enhancing Mediation Skills

April 28-29, 2006

Center for Resolutions
26 East 4th Street
Media, Pennsylvania 19063
(610) 566-7710
www.center4resolutions.org

This year’s conference is hosted by the Center for Resolutions

CLE Credits Available
INTRODUCTION TO FAMILY GROUP DECISION MAKING
Presented by Jim Nice, Family Unity Project, Sheridan, Oregon

This workshop is an overview of Family Group Decision Making (FGDM). It presents FGDM as a practice that invites a family, its extended family, and community to come together and plan for the welfare of their children. Workshop participants will understand FGDM, and be prepared, with the help of a coordinator/facilitator, to use and participate successfully in FGDM. This workshop presents the foundations of FGDM, the values and beliefs about children, families, and helping. It describes its history, the process, how participants prepare for FGDM, the steps of the meeting, and the follow-up after the meeting. It shows the advantages FGDM offers caseworkers, children, and their families in planning for safety and stability. FGDM challenges much in child welfare practice. This workshop will explore some of these challenges, and offer some practical ideas to overcome them. Current research on FGDM will be presented.

The PA counties using or preparing to use FGDM are: Dauphin, Adams, York, Chester, Cumberland, Bucks, Snyder, Lackawanna, Luzerne, Northumberland, Wayne, Elk, Clearfield, Huntingdon, Blair, Fulton, Somerset, Washington, Erie, Venango, and Cambria. Strongest FGDM leaders are Dauphin, Adams, Erie, Venango, and Washington Counties, which have received FGDM training based upon the Family Unity Model from Jim Nice. FGDM coordinators/facilitators must attend the one-day FGDM Introductory Workshop and an additional three-day training program to become employed locally as FGDM coordinators/facilitators.

The earliest FGDM in Pennsylvania began in Pittsburgh with a group of African-American social workers in Children and Youth during the early 1990s. Dauphin County was the first county to establish FGDM as a mainstream practice. Adams and Washington counties were the first in Pennsylvania and in the United States to make FGDM available to any family within their respective counties.

Provides 6.5 CLE credits
6:30-7:30 PM  
PCM Friday Banquet

7:30-9:00 PM  
PCM Friday Evening Program - Founders OF PCM: 20 Years in Review

Eileen Stief, founder of Center for Resolutions; Wendy Emrich, founder of PennACCORD; Fran Snyder, New Jersey Office of Dispute Resolution and Sister Brigid Lawler, founder of Good Shepherd Mediation Program

To celebrate PCM's 20th Anniversary, Wendy Emrich, Fran Snyder and Eileen Stief will engage in an informal dialogue about what brought them together, their perceived need for formalizing and expanding mediation in Pennsylvania and the challenges they faced as they sought to gather mediators from across the state to establish a centralized vision of mediation in Pennsylvania. This presentation will be followed by light refreshments and an opportunity for networking.

SATURDAY, APRIL 28, 2006

8:00-9:00 AM  
CONFERENCE REGISTRATION

8:00-9:00 AM  
CONTINENTAL BREAKFAST

9:00-9:15 AM  
PRESIDENT’S WELCOME  
Gale McGloin, President, PCM Board of Directors

9:15-10:15 AM  
SATURDAY PLENARY SESSION

Advocating for Mediation at the Statewide Level: Building a Case for Support  
Presented by Morgan Plant

Morgan Plant, a veteran Harrisburg lobbyist for non-profits and health and human service organizations, will address legislative and administrative strategies to assist in PCM's goal of establishing a statewide mediation office. She will discuss long term perspectives, building a critical mass of support, the development of coalitions and defusing potential political resistance. Ms. Plant will draw on her 35 years of experience to show how PCM can maximize the interest of potential adversaries without denigrating them, and map out strategies to help shape and guide the process and the product, which is the creation and development of a statewide mediation center.

Prior to founding her own firm in 1989, Ms. Plant was the Executive Director of Planned Parenthood Pennsylvania Affiliates, the state public affairs office for Planned Parenthood in Pennsylvania. She has done extensive public speaking and writing on a variety of topics related to women's issues, lobbying and advocacy.

She is active politically in Pennsylvania and was one of the founding board members of the Pennsylvania Women's Campaign Fund, a bi-partisan political action committee whose
purpose is to support the state legislative candidacies of progressive women. She was also a founding member of the Pennsylvania Association for Government Relations, and continues as a board member of PA’s Campaign for Choice, a bi-partisan, pro-choice political action committee. Ms. Plant is a native of Washington D.C. where she lived and worked for many years before moving to Carlisle, Pennsylvania, in 1980.

WORKSHOPS

10:30 AM-12:30 PM    SATURDAY MORNING WORKSHOPS

A1: Custody Mediation Programs in the Courts of Southeastern PA: A Work in Progress
Edward Blumstein, Susan Edwards, Deb Gabor, David Kaplan, Daryl Klein

A review of the history of past and current custody mediation programs in the courts of Philadelphia, Montgomery, Chester and Northampton Counties. We will discuss what has and has not worked and engage participants in an interactive dialogue about their respective court programs and ideas for improvement. All skill levels welcome.

A2: Elder Mediation: How it is Different
Kathryn Mariani, Montgomery County Mediation Center

Elder mediation is an emerging area of practice in the field of mediation. This workshop will combine lecture, discussion and video demonstration to introduce practicing mediators to the kinds of conflicts associated with aging and the special practice issues that arise when working with this population. All skill levels welcome.

A3: Right Listening
Brenda Wolfer, Center for Resolutions, and Bill Withers, author, The Conflict and Communication Activity Book

Take active listening to a deeper level. By learning the components of Right Listening, mediators, negotiators and facilitators will increase their ability to effectively listen to not only what has been said but what has not been said. Participants will have the opportunity to practice Right Listening skills. All skill levels welcome.

A4: Restorative Justice in Schools
Dawn Lehman, Pittsburgh Mediation Center

Explore how restorative justice can be a complement to existing peer mediation programs. This workshop will review frameworks for restorative justice in schools, provide an opportunity to share experiences with school partnerships, and an example of how the restorative justice conference model has been adapted to meet the specific needs of a school community. All levels of participants welcome.

12:30 - 1:45 PM    LUNCH (included in registration)
1:45 - 3:45 PM  SATURDAY AFTERNOON WORKSHOPS:

B1: Mediator As Negotiation Coach
Jenny Beer, Principal, JB Intercultural Consulting

As negotiation coach, how can mediators guide disputing parties to be better prepared and more effective at the mediation table? We'll discuss negotiation fundamentals and do one brief role play. Other topics include: preparing parties before a session, encouraging inquiry rather than accusation and persuasion, testing boundaries, tangible and intangible elements, managing information exchange, trade-offs and packages, designing process, and relative importance of relationship/practical outcomes. All skill levels welcome.

B2: When the Mediator is Caught in the Middle
Winnie Backlund, M.Ed., Director of Training, Montgomery County Mediation Center

What's the impact on the process when the parties' perception of the mediator's intervention is different from the mediator’s intent? This workshop will address how to respond to client anger and emotion when directed toward the mediator. Participants will consider reasons for the client's response and examine how mediators support or supplant impartiality and client self-determination. Experienced participants welcome.

B3: Spirituality and Mediation
Cynthia Lehman, Esquire

How might the mediator's own spiritual, emotional or mental state impact on mediation? The presenter will share spiritual and energy techniques to help create an inner state that has a positive impact on mediation. Participants will be invited to share insights and experiences. All skill levels welcome.

B4: For Love or Money: Selling Conflict Resolution
Gale McGloin, Executive Director, Pittsburgh Mediation Center

Community mediation centers need unrestricted funds to cover the costs of administration, existing programs and to design and pilot new projects. This workshop will look at the intersection of Marketing, Public Relations, and fundraising and discuss concrete strategies to enhance your center’s bottom line. Come prepared to share ideas and leave with a plan!

See the next page for hotel and registration information.
Room Accommodations

<table>
<thead>
<tr>
<th>Media Inn</th>
<th>Concordville Inn Best Western</th>
<th>McIntosh Inn</th>
</tr>
</thead>
<tbody>
<tr>
<td>435 E. Baltimore Pike</td>
<td>Rt. 322 and US 1</td>
<td>US 1 and Rt. 352</td>
</tr>
<tr>
<td>Media, PA 19063</td>
<td>Concordville, PA</td>
<td>Media, PA 19063</td>
</tr>
<tr>
<td>610-566-6500</td>
<td>610-358-9400</td>
<td>610-565-5800</td>
</tr>
<tr>
<td>(8 blocks)</td>
<td>(8 miles)</td>
<td>(2 miles)</td>
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Directions to Conference Site

Center for Resolutions
26 East 4th Street, Media, PA
610-566-7710

FROM the Pennsylvania Turnpike: Take Exit 326 Valley Forge. After the toll plaza, follow signs for Rt. 76 to Exit 331-A for Rt. 476 South (Chester). Take 476 South to Exit 5, Lima/Springfield. At the light on the exit ramp, bear right onto US 1 South. Follow for about 200 yards to the State Road Exit. Exit at State Road and proceed to stop sign. Turn right and follow State Road across Rt. 252, approximately 1 mile. After crossing Rt. 252, the State Road changes to Monroe St.. Follow 4 blocks to East 4th Street. Turn right onto East 4th Street. The Center for Resolutions is the first building on the left (red brick with green trim). Go past the building and the entrance to the parking lot will become visible. You will be in the parking lot for the Montgomery County Municipal Center. Look for the Community Center and enter through the double doors under the Community Center sign, turn left and follow through to the Community Center room for registration.

FROM Baltimore Pike: Traveling South on Baltimore Pike, when you reach the Boro of Media, turn right at Rt. 252 (Mobil station on near corner) and follow to 4th Street. Turn left onto 4th. Follow 4th Street to Monroe (2 blocks) and cross Monroe; we are the first building on your left. Follow above instructions for parking.

FROM Route 352: From either Rt. 352 north or south, exit at US 1 North. This will put you onto Baltimore Pike and you will be heading north to Media. Traveling North on Baltimore Pike, after you reach Media Boro, go to the fourth light (a Wawa on your right and the Media post office on your left) and turn left onto Monroe. Follow to 4th Street. See parking instructions above.

FROM I-95: Rt. 476 empties onto I-95. Just look for signs that read Rt. 476 North/Plymouth Meeting (Blue Route). Take Rt. 476 to Exit 3 and follow directions above.

See the next page for the Registration Form

There are two ways to register:

1. **Pay by check:** Print out the attached form and send it with your check to the address indicated.

2. **Pay by credit card:** Connect to the PCM web site at [www.pamediation.org](http://www.pamediation.org) and follow the instructions to complete the registration form and pay by PayPal (a secure system.)
REGISTRATION FORM

Name ________________________________

Address ________________________________

City/State/Zip ____________________________

Phone (day) _____________________________ (evening) __________ Email ____________________________

PRE-CONFERENCE FEES: Friday
Includes Jim Nice’s Pre-conference workshop and lunch
PCM Member: $100.00 ________; after April 14, 2006: $125.00_________
Non-Member: $125.00 ________; after April 14, 2006: $150.00_________
Student: $40.00 ________ (must enclose copy of Student I.D.)
Volunteer Mediator: $50.00 __________ (I never mediate for a fee)
6.5 CLE’s for Pre-conference: $45.00_______

CONFERENCE FEES: Friday Evening and Saturday
Includes Friday Evening Program, Saturday workshops and Saturday continental breakfast and lunch
**Friday dinner is extra**
PCM Member: $100.00  ________ ; after April 14, 2006: $125.00_____________
Non-member:  $125.00  ________ ; after April 14, 2006: $150.00_____________
Student:          $50.00   ________ (must enclose copy if student I.D.)
Volunteer Mediator:  $50.00 _______ (I never mediate for a fee)
4 CLE’s for Saturday Workshops:  $30.00 _______
Friday Reception & Dinner Buffet:  $25.00 _______

Saturday Workshop Choices

Morning Session: ____________________________ Afternoon Session: ____________________________
1st Choice A1 ____ A2 ____ A3 ____ A4 ____ 1st Choice B1 ____ B2 ____ B3 ____ B4 ____
2nd Choice A1 ____ A2 ____ A3 ____ A4 ____ 2nd Choice B1 ____ B2 ____ B3 ____ B4 ____

Join PCM now and attend for the Member rate
Individual/Organization membership, add $50 ____ Volunteer membership, add $30 ____

TOTAL ENCLOSED: $ __________
A 25% cancellation fee will be applied after April 14, 2006.

▪ Return this form and your check made out to “PCM” to:
Phoebe Sheftel, 414 Barclay Road, Rosemont, PA 19010 (610) 526-1802.

▪ For questions about the conference or registration: Contact Barbara Foxman at (215) 248-3006.

▪ For CLE questions: Contact Dorothy Davis at Good Shepherd Mediation Program weekdays between 1:00 – 5:00 pm at (215) 843-5413.